



Government of Haryana/हरियाणा सरकार
Directorate of Food and Supplies
खाद्य एवं पूर्ति निदेशालय

To

All the District Food & Supplies Controllers
In the State.

Memo No.FG-2-2016/5721

Dated, Chandigarh, the 17.3.2016


Sub:- Notifying Services under the Haryana Right to Service Act, 2014.

Reference Headquarters letter No. FG-2-2015/21558-60 dated 1.7.2015 on the subject cited above.

2. In supersession of Haryana Government, Administrative Reforms Department Notification No.7/21/2014-3AR dated 7th May, 2015, the Government in exercise of the powers conferred by Sub-section (1) and (2) of Section 3 of the Haryana Right to Service Act, 2014 (4 of 2014) on the recommendation of the Commission has further notified the following services vide notification dated 15-2-2016 alongwith the time frame within which these are to be provided to citizens and Designated Officer, First Grievance Redressal Authority and Second Grievance Redressal Authority under the Act:-

Sr No	Name of the Deptt.	Name of services	Given Time Limit (working days)	Designated Officer	1 st Appellate Authority	2 nd Appellate Authority
1.	Food & Supplies Deptt.	Issue of new ration card on receipt of D-I form i.e. Application Form for all Categories	22	Inspector Incharge/ AFSO	District. Food & Supplies Controller	Deputy Commissioner
2.		Issuance of new ration card on receipt of surrender certificate	15	-do-	-do-	-do-
3.		Issuance of duplicate ration card	15	-do-	-do-	-do-
4.		Inclusion/ Deletion of family member	15	-do-	-do-	-do-
5.		Change of address within same jurisdiction	15	-do-	-do-	-do-
6.		Change of address including change of FPS	15	-do-	-do-	-do-
7.		Issuance of surrender certificate/Ration Card Member migration/Ration Card Transfer Application/ surrender of Ration Card Application Form	7	-do-	-do-	-do-
8.		Ration Card Data Correction and Household Head modification	7	-do-	-do-	-do-

These instructions may be brought into the notice of all concerned and compliance be made in letter and spirit.


Deputy Director (PDS)
for Director Food & Supplies, Haryana.

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Endst.No.FG-2-2016/5722

Dated, Chandigarh, the 17.3.2016

A copy of the above is forwarded to all the Deputy Commissioners in the State for information and necessary action.


Deputy Director (PDS)

for Director Food & Supplies, Haryana.

Endst.No.FG-2-2016/5723

Dated, Chandigarh, the 17.3.2016

A copy of the above is forwarded to Chief Secretary to Govt., Haryana (Administrative Reforms Department), Chandigarh for information please.


Deputy Director (PDS)

for Director Food & Supplies, Haryana